# Interest & Coverage Solstice Innovations





# Water Treatment Plant



Water Treatment Plant, above and below ground containers or tanks typically made of concrete, steel or a high-density polyethylene (HDPE) for containing wastewater, sediment...



# Water Treatment Plant

The NFIP does not insure a treatment plant unless 51% or more of its ACV is Above ground



Water Treatment Plant, above and below ground containers or tanks typically made of concrete, steel or a high-density polyethylene (HDPE) for containing wastewater, sediment...



# Yurt





# Yurt

The NFIP definition of a building is two or more outside rigid walls, fully secured roof, affixed to a permanent site





## Travel Trailer



A non-self propelled recreational vehicle that is designed to be towed by a car, van or pickup. Small apartment on wheels provides living quarters, cooking, eating, sleeping and bathroom facilities

Conventional, Pop-up, fifth-wheel, truck mount they all have one thing in common "Wheels"



## Travel Trailer

When travel trailers are on wheels, they do not meet the definition of a building as they are not affixed to a permanent site.



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Conventional, Pop-up, fifth-wheel, truck mount they all have one thing in common "Wheels"



# Pole Barn



Pole Building/barn is a structure that uses a wood frame, steel siding, and trusses to support the building. The wood frame consists of posts that support the load of the structure



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✓ Permanently Affixed✓ Roof✓ Two Rigid Walls



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The NFIP divides Occupancy into two mutually-exclusive categories.

These images represent those two categories, but they can be deceiving and often cause a tremendous amount of confusion for agents.

Most real estate professionals divide buildings into two primary groups: Residential and Commercial.

However, the NFIP separates them with different terminology: Residential and Non-residential.







These two buildings are both Non-residential because no one resides in them. Although the dog might want to sleep in the storage shed, that's not its intended purpose.

No one cooks meals, bathes, or entertains in the storage shed. Unlike a residence, its purpose is non-residential.

### **Mixed Use**







But what about when buildings combine the two occupancy types? This is known as Mixed Use.

The NFIP separates how to define them into two categories: Single Family Homes and Multi-unit buildings.

Single Family Homes must have less than 50% of the usable area devoted to non-residential purposes. A small office in the corner of the home will not change the building's occupancy.

Multi-Unit buildings have a smaller percentage to remember: less than 25% of the total floor area must be assigned non-residential purposes in order to maintain residential occupancy status.



### **Detached Guest House** with Welding Shop downstairs

- 600 sqft shop400 sqft living quarters

What's the occupancy?





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- 600 sqft shop400 sqft living quarters

What's the occupancy?

**Non-residential** 

Shop = 60% of area





# Residential Condo Building with Retail Shops on Ground Floor

Retail Area: 8000 sqftTotal Units: 32,000 sqft

What's the occupancy?





Residential Condo Building with Retail Shops on Ground Floor

Retail Area: 8000 sqftTotal Units: 32,000 sqft

What's the occupancy?

### Residential

Retail = 20% of area



If the total building area is 40,000 sqft, then how much area for retail space cause the building to become non-residential?

What would be the impact to a flood insurance policy?



# Downtown Residence converted to Commercial Office

What's the occupancy?





Downtown Residence converted to Commercial Office

What's the occupancy?

Non-residential



# Separation of Coverage

## Builder's Risk









The Patel family's dream home was under construction on a serene riverside lot when a severe storm caused unexpected flooding.

Although the foundation and framing were intact, floodwaters damaged the partially built structure and washed away materials stored on the site.

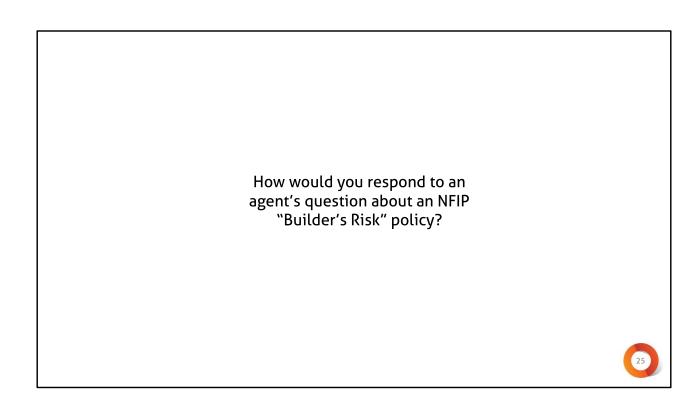
Thankfully, the builder had an NFIP Standard Flood Insurance Policy, which includes coverage for buildings under construction.

What items would be covered by the NFIP policy?

Do any special conditions exist for buildings that are under construction?



The policy reimbursed for flood damage to installed elements like the foundation and framing, including the materials stored but not yet part of the structure.



## Additions & Extensions









The Jones family decided to add another room to their house. They poured a stepped concrete stem wall and built pony walls underneath the main deck.

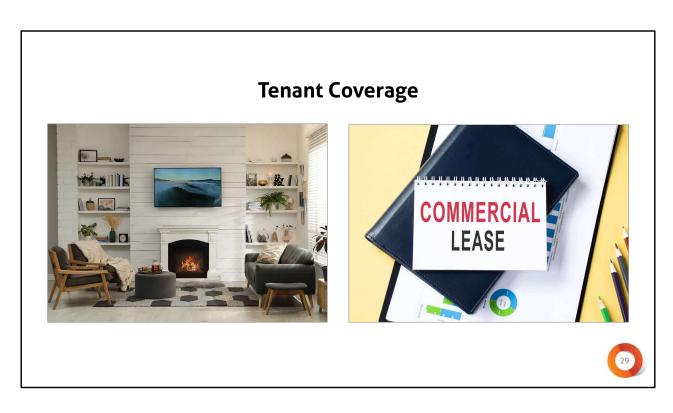
The finished extension shared the same roofline as the older part of the house. The close part of the foundation in the image was near the ground, but crawlspace next to the house was greater than five feet from the ground to the elevated floor.

Does this addition need to be covered by the same flood policy as the old part of the house?

Is there any benefit from doing so?



Do you have any strategies for how to answer agent concerns about additions and extensions?



(Left) Contents coverage only (Right) Building coverage is allowed under specific circumstances (find in wiki)



The Endicott building has been vacant for the last four years and was recently purchased by the Acme Corporation.

Acme has offered a lease to a local business, Fashionably Young Incorporated. FYI will occupy the lowest floor and one of the offices on the second floor. Acme will lease out the remaining units on the second and third floors.

As part of the lease agreement, Acme has required FYI to purchase an NFIP policy to cover the building.

Who must be listed as the policyholder?

Can FYI include its retail stock on the same policy?



What would you say are the important points to communicate to agents about tenant coverage?

# **Residential Condominium Buildings and Units**









The Upper Lower Middle Condominium Association sent a notice to all unit owners last week. Their building had sustained a flood loss, and the association had received a claims payment that did not pay for all damages.

The notice required that all unit owners would be assessed \$10,000 to cover the outstanding damages.

Bob, a former insurance agent, had urged ULM to fully insure the building with the NFIP. When they did not, he purchased an NFIP policy with building coverage for his unit.

Bob's unit is on the top floor and was undamaged. Will the NFIP honor a claim from his unit policy?



In your opinion, what is the best way to address agent questions about condominium units?

# **Basement Coverage Limitations**





What items in this image could be covered by an NFIP policy?



The Johnsons transformed their dark basement into a cozy family retreat, complete with new flooring, built-ins, and a home theater.

It became their favorite space—until a storm flooded their neighborhood, leaving the basement submerged.

When they filed a claim, they were shocked to learn that their upgrades weren't covered. While the policy reimbursed structural elements like walls and the sump pump, it excluded finishes and personal property in the basement.

The Johnsons faced significant out-of-pocket costs and wished they'd understood these coverage limits before their renovation.

Of the items shown here, what would have been covered?



What important points would you want an agent to understand about basement coverage?

# Post-FIRM Elevated (PFE) Coverage Limitations 38



The Rivera family converted the garage under their elevated home into a guest suite with tile floors and a bathroom. It was perfect for visitors—until a flood left the area submerged.

When they filed an NFIP claim, they learned coverage only applied to essential elements like walls and utilities.

The bathroom fixtures and furniture weren't covered, leaving them with unexpected repair costs.

The family realized too late that the NFIP defines enclosures as non-living spaces, even if upgraded, and doesn't insure personal property or finishing elements within them.



The Rivera family had big plans for the garages under their elevated home. Once used for stowing lawn equipment and holiday decorations, they converted the space into a guest suite with tile floors, a bathroom, and a cozy seating area. It was a perfect retreat for visiting relatives—until a heavy rainstorm caused floodwaters to surge through the enclosure, damaging everything inside.

When the Riveras filed a claim with their NFIP policy, they were disappointed to learn that coverage was limited to essential building elements like the walls and utilities. The bathroom fixtures, tile flooring, and furniture weren't covered, leaving them with unexpected repair costs. The family realized too late that the NFIP defines enclosures as non-living spaces, even if upgraded, and doesn't insure personal property or finishing elements within them.

The Rivera family converted the storage space under their elevated home into a guest suite with tile floors and a bathroom. It was perfect for visitors—until a flood left the area submerged.

When they filed an NFIP claim, they learned coverage only applied to essential elements like walls and utilities. The upgrades and furniture weren't covered, leaving

them with unexpected expenses. Their story highlights the importance of understanding NFIP's limited coverage for enclosures before making improvements.

How would you advise an agent about converting enclosures to living spaces?

# Primary Residence



### Flood Insurance Manual, p. 3-42:

- Dwelling Form policy (1-4 Family Dwelling)
  Policyholder or spouse reside there more than 50% of the year
- Only one Primary Residence per policyholder or spouse

Can a policyholder and their spouse occupy more than one primary residence?

What other conditions allow a policyholder to claim primary residence if they occupy the property less than 50% of the year?





### **Primary Residence Benefits**

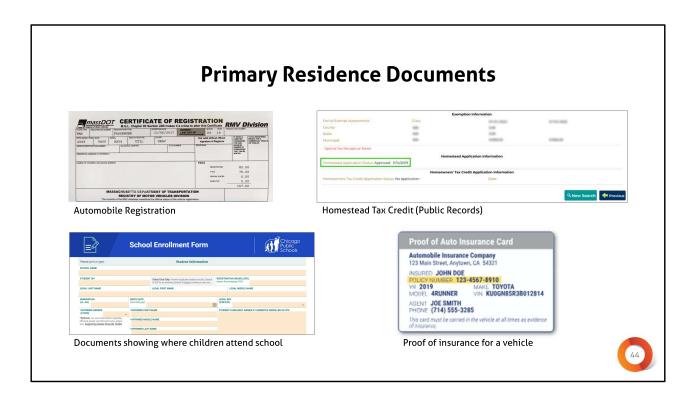
- \$25 policy surcharge
- Non-primary residences are charged \$250 Pre-FIRM (statutory) discounts are only applied to primary residences.

Can a policyholder or their spouse change their primary residence status during a policy term?

What are the impacts of that change?

What legal entities can also benefit from a building's primary residence status?





Give scenarios and ask if the document is acceptable

	NFIP POLICY RATING
Insured Property Address:	
	nary residence, and I and/or my spouse will live at this location for 165 days following the policy effective date.
Insured Name (Printed)	
Insured Name (Printed)  Insured Signature Date	

# **The Easiest Options**

**Primary Address Verification Form** 





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**Primary Address Verification Form** 

April 2019 Mailing Address Match

